



THE
PUBLIC
LIBRARY
of Cincinnati
and
Hamilton County

800 Vine Street
Cincinnati, Ohio
45202-2071

Contact
Phyllis Hegner
Phone•369•4571
or
Richard Helmes
Phone•369•6959

PRESS RELEASE

For Immediate Release

Fax 513•369•4565

July 30, 2004

Auto Expert Steve Overbeck to Present *How to Get Your Car Fixed Right the First Time...and Under Warranty* at Green Township Branch August 10, 7:00 p.m.

When it comes to answering your car repair questions, there's one man to call—auto repair expert Steve Overbeck. Mr. Overbeck will be appearing at the Green Township Branch Library, 6525 Bridgetown Road, on Tuesday, August 10 at 7:00 p.m. when he presents *How to Get your Car Fixed Right the First Time...and Under Warranty*.

Most people know Steve Overbeck from his Saturday afternoon talk show, **Autoline**, on 55KRC radio. But Overbeck has been a fixture in Cincinnati for over 30 years, first working as a line mechanic after serving in the Navy, and then operating Overbeck Auto Services, Inc. in Madisonville since 1976. Overbeck Auto Services was started by Steve Overbeck, who is a "hands-on" owner. Steve is an ASE Certified Master Technician in Automobile, Medium/Heavy Truck, Collision/Refinish, and Machinist. He is only one of 129 technicians in the United States to hold four ASE Master Certifications.

According to *Auto News This Week* magazine, a National Institute for Auto Excellence poll of U.S. mechanics found the price of repairing automobiles is by far the biggest complaint consumers have when it comes to owning a car. Car owners tell mechanics that sky-high prices for the repairs is considered an even more pressing problem than sticker shock and lousy engine performance.

Mr. Overbeck will go over the options for getting your car repaired, especially under warranty. Many times auto owners are frustrated in getting items fixed properly on their cars, even under warranty. At other times, although the automobile's warranty might be expired, it pays to question whether the problem you're having with your car might be covered under an "extended" warranty from the manufacturer.

Statistics show that most consumer complaints focus on car repair issues more than anything else. Since today's automobiles are sophisticated machines that have computers and electronic controls monitoring engines, transmissions and brakes, choosing a repair shop is more important than ever. Consumers' choices range from new car dealerships and specialty shops to independent repair shops or service stations.

For more information contact the branch at (513) 369-6095.

#####

PHOTO CAPTION:

Steve Overbeck is pictured with one of the first cars he owned, his 1971 Chevrolet Camaro, which he races.

✓ **Our goal is to make our programs accessible to everyone. Please request ADA services one week in advance at 513-369-4406 (TDD 369-4409).**

✓ **Information about events at the Main Library and 41 branch libraries is available on the Internet site: www.CincinnatiLibrary.org.**